



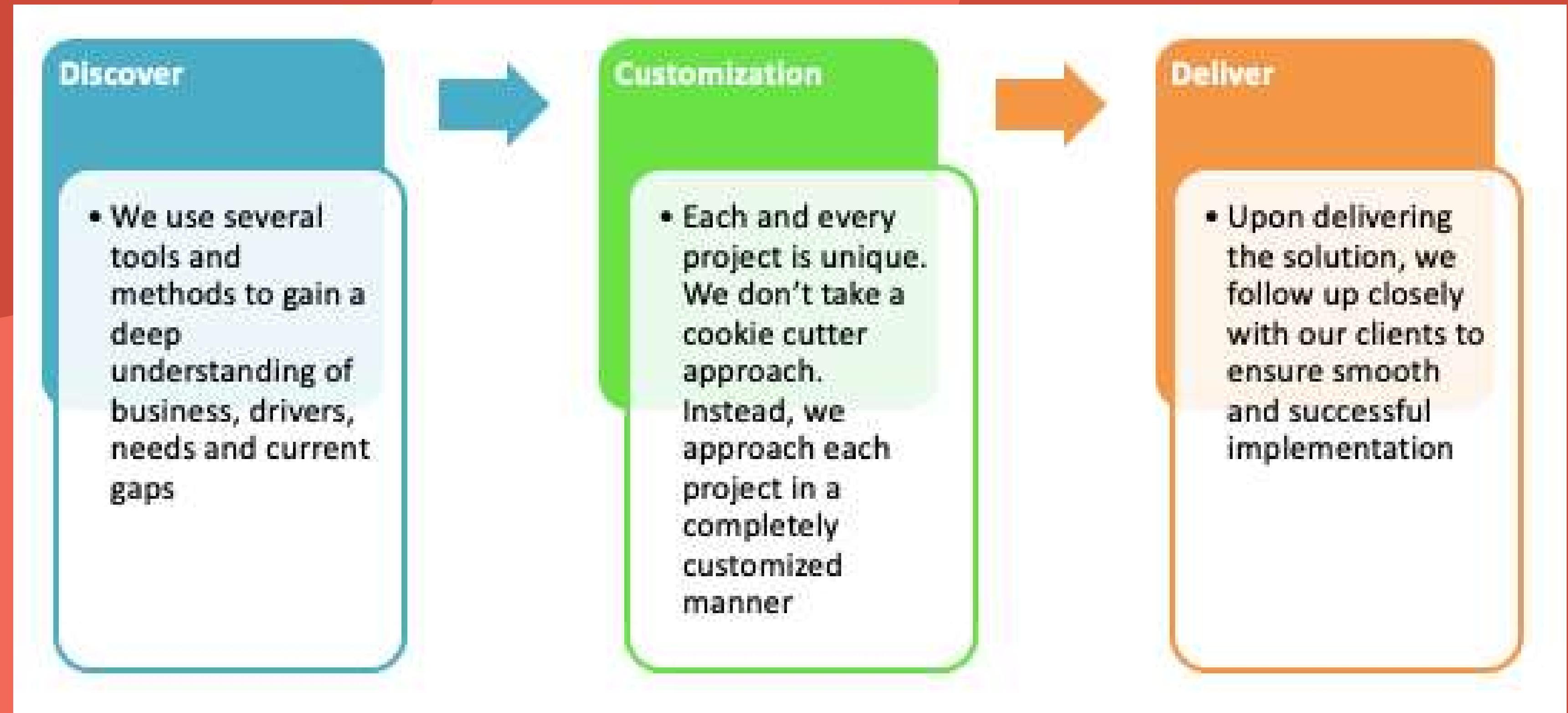
**PEOPLE LINK
CONSULTING**

**Enhancing Business
Value through People**

Our Value Proposition

We partner with our clients to develop and implement specific, practical and effective solutions that work for them - doing it with focus and joy "*Ikigai*".

Our Approach



Our Strategic Partnership

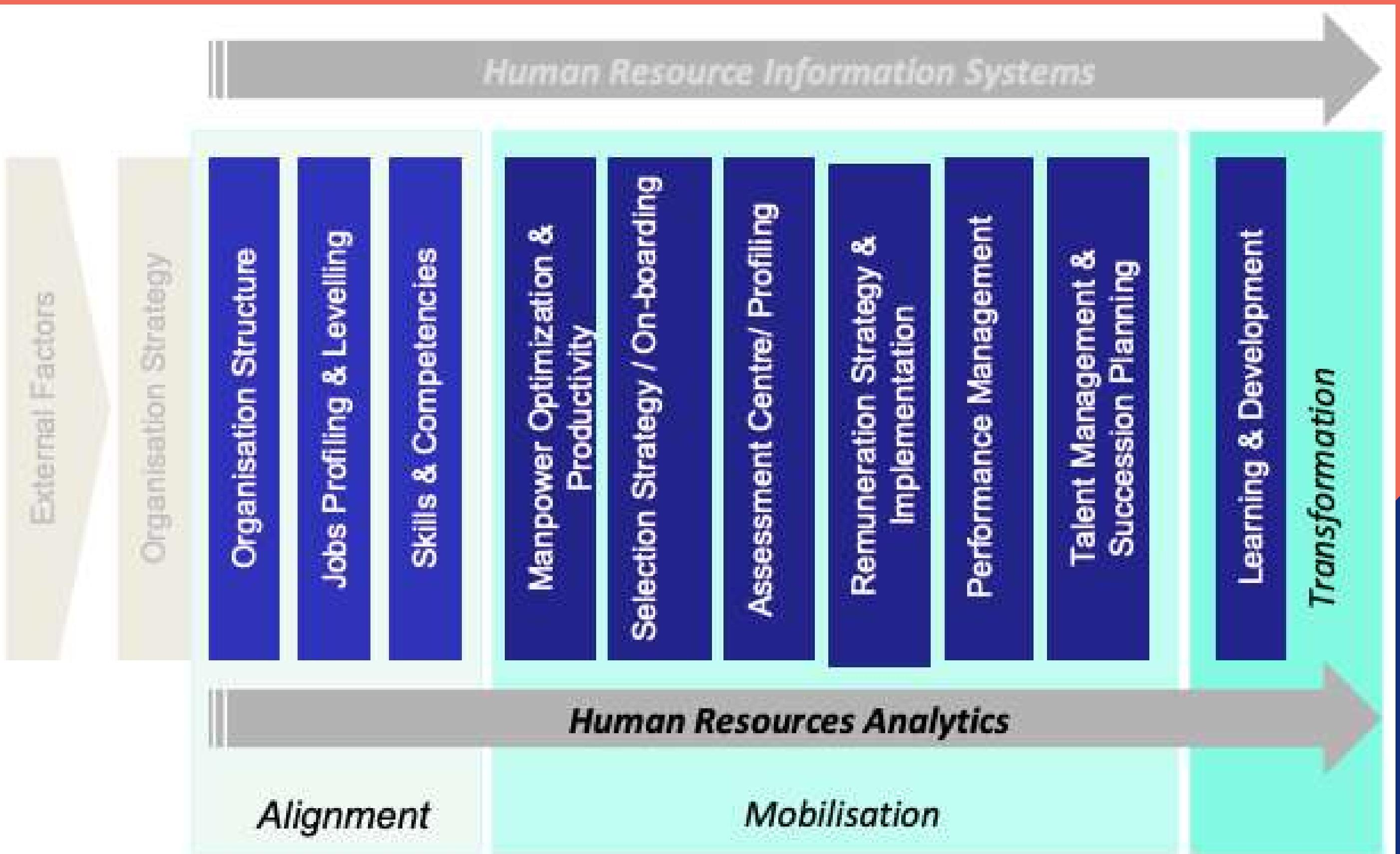
Jigsaw@Work, UK

Harrison Assessment

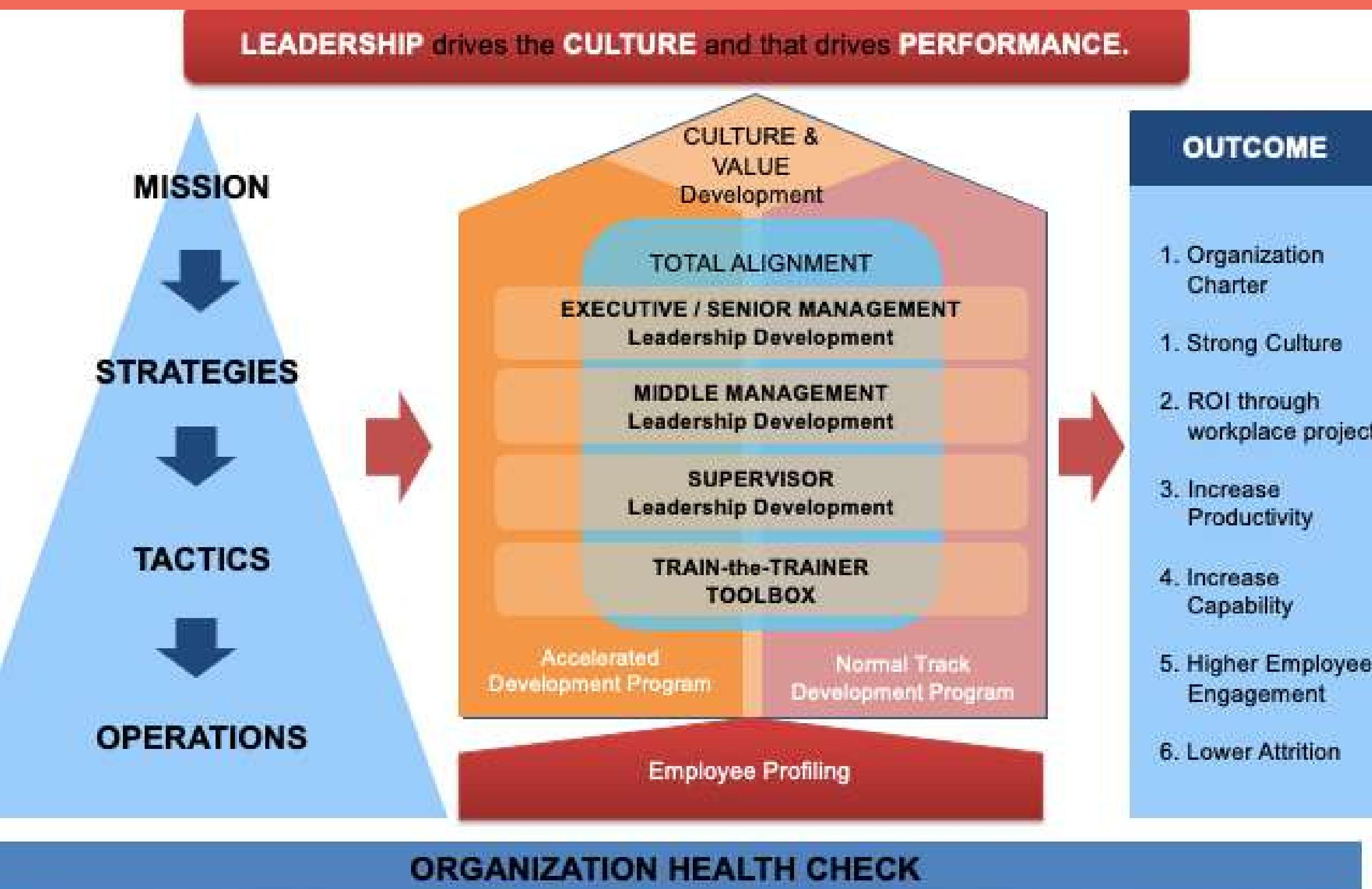
Morphos International, Singapore

Strategyc, Malaysia

Our Services



LEADERSHIP drives the **CULTURE** and that drives **PERFORMANCE**.



**Our
Differentiator :
Outcome
Focused**

Constant Enhancement

OUR PRODUCTIVITY SYSTEMS (WEB & APP BASED)

Activity Listing

Web Based

Activity Listing

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January February

Functions	Activities	Description	Type	Frequency	Volume of Task	Mon	Tue	Wed	Thu	Fri
IT Backup & Recovery Services	IT Service Request - Level 1	Answer call, troubleshoot, create support ticket	Core	Daily	1	1	1	1	1	1
IT Desktop Management	IT Escalation	• Escalate the issue to the next level • Prepare documentation	Core	Daily	1	2	3	1	3	1
IT Others	IT Post Fulfillment/Cost Recovery	• Collate Product/Process/Review/Monitor timely and accurate backcharging to business • Investigate and advise resolution to disputes from business	Core	Daily	1	3	4	1	2	6

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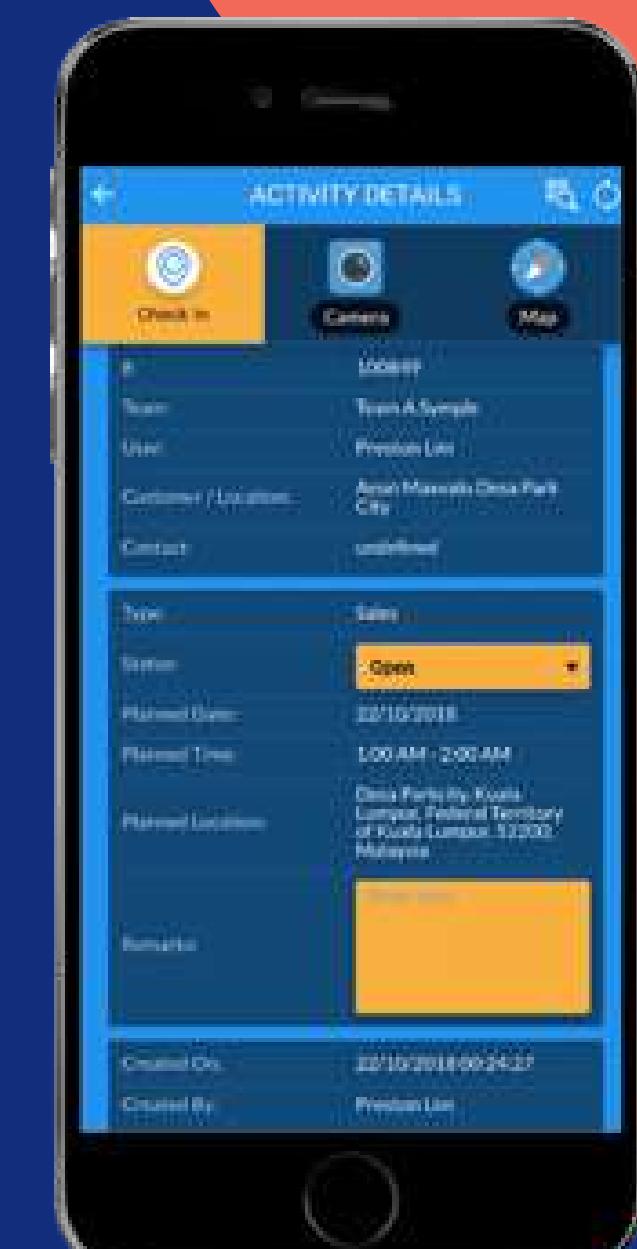
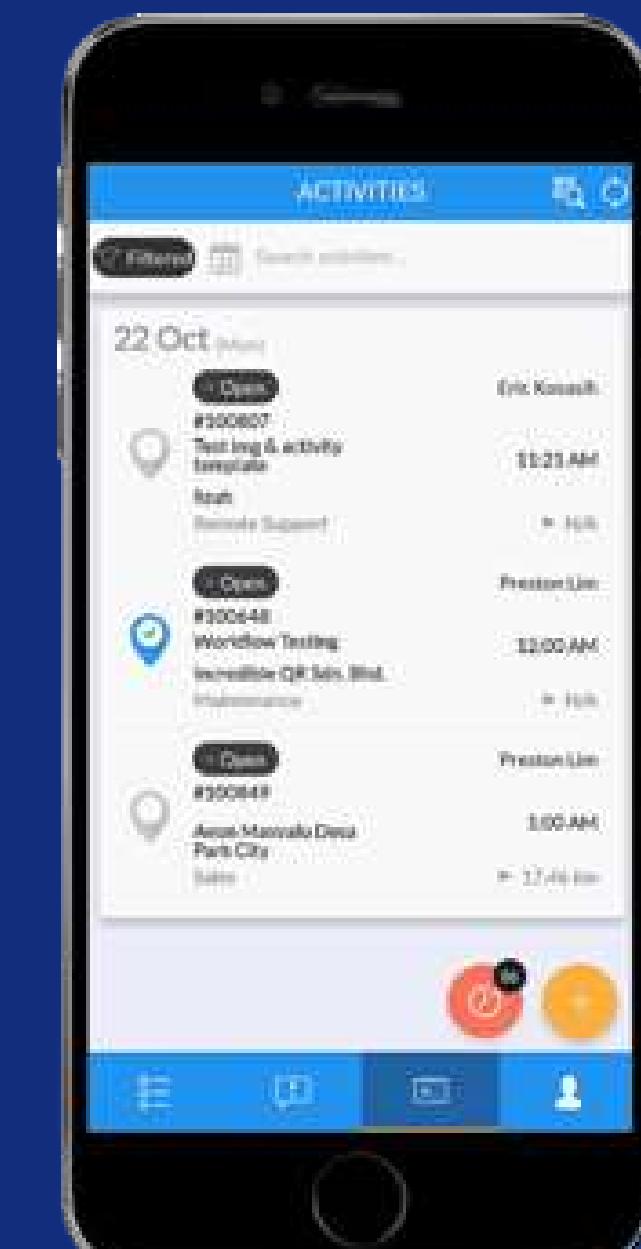
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January February

Functions	Activities	Description	Type	Frequency	Volume of Task	Mon	Tue	Wed	Thu	Fri
IT Backup & Recovery Services	IT Service Request - Level 1	Answer call, troubleshoot, create support ticket	Core	Daily	2	2	1	1	4	2
IT Desktop Management	IT Escalation	• Escalate the issue to the next level • Prepare documentation	Core	Daily	1	3	1	6	2	3
IT Others	IT Post Fulfillment/Cost Recovery	• Collate Product/Process/Review/Monitor timely and accurate backcharging to business • Investigate and advise resolution to disputes from business	Core	Daily	1	3	4	1	2	6

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OUR CLIENTS



What Our Clients Say

The People Link team was committed, flexible and collaborative. They advised us what was needed and worked with us on a tight timeline. They were willing to transfer knowledge and upskill the internal team to continue the following phases. We are happy with the quality of the deliverables

- Redza Goh, CEO Petronas ICT

In the past 3 years, we had opportunity to engage Peggy & her team in a few of our Human Capital projects (i.e. HC Organisation Integration, Change Management, Productivity and Job Evaluation). They have been very reliable and dedicated in delivering the objectives. They have demonstrated great professionalism and technical know-how. They told us "To People Link, the best is always not good enough. We continue to strive for better." This makes it a real pleasure to work with them

- David Hoong Senior Director, Human Capital F&N Holdings Berhad

Our experience working with PeopleLink's team for the past couple of years have always been a positive one. We were impressed with PeopleLink level of service where passion, efficiency and commitment are their key strengths. Working with Peggy has also been a fantastic experience. Her dedication, strong integrity values and desires to exceed expectations makes it such a pleasure to work with. It has been a great partnership and I would welcome the opportunity to work with them again

- Jessie Ku, Head Group Human Resources

Peggy provided practical advice and solutions. She went the extra miles to do beyond for us by working closely with the internal team till the wee hours to ensure the deliverables exceed the stakeholders' requirements. We are really impressed with her knowledge, dedication and quality of deliverables

- Ong Jue Lean, Head Rewards & Performance DRB Hicom Group.

Following our initial roll-out of Jigsaw, we noticed that people were much more aware of themselves and their impact on others. Through learning about the different "colours", they appreciated that everybody is different and that this is not a source of weakness, but one of strength. Now people know they may need to adapt their behaviors in order to interact with others and we believe this has impacted on teamwork, communication and strengthened relationships overall

- Jane Lee, Manager Performance Management & Career Development DUBAL

We LOVE What We Do



Meet Our Team



PEGGY LIEW
Partner & Managing Consultant



NICK RANDALL
Senior Learning & Development Consultant



AZLIZA SANIMIN
Consultant



Jeremy Joel
Associate Consultant



PEOPLE LINK
CONSULTING

Let's Connect!



@PeopleLink.MY

PHONE

+6019-2388788

EMAIL

peggy@peoplelink.com.my

www.peoplelink.com.my